

## RELEASE NOTES – 10.24.2024

### Ordering & Checkout

- Implemented the ability to contact FirstClose using the support icon which creates a Salesforce case
- Activity section
- Addressed bug tickets which caused the Activity Log not to display

### Process Refinement

- Addressed bug ticket related to authentication/authorization when the OMS is launched
- Addressed bug tickets related to scenarios when the Vendor order was either delayed or not created

### Products

- Addressed bug ticket where PCR orders weren't completing

### Order Notes

- Enhanced the user experience while waiting for the Vendor order to be created. The user won't be able to send notes until the Vendor
- order is created and the message reflected, "Please wait while the Vendor order is being created.", will show during this time.
- Implemented the ability to contact FirstClose regarding a specific order which creates a Salesforce case

### Onboarding

- Onboarded American Heritage Bank onto the Production environment