FirstClose

Order Management Update

RELEASE NOTES - 1.17.2025

Activity section

- Introduced avatars for each Lender to be reflected in the Activity Log when orders are submitted
- Addressed bug ticket related to entries missing words or characters
- Updated all references of the Vendor to reflect Provider

Ordering & Checkout

- Addressed bug ticket related to user access when launching the OMS
- Addressed bug ticket related to service filtering on the landing page
- Updated several pages to properly list the product and vendor options in alphabetical order
- Addressed bug ticket related to the order validations on the Confirmation page, where the Submit Order button remained disabled
- Addressed bug ticket related to certain avatars not being reflected during the ordering experience
- Addressed bug ticket related to the Submit Order button remaining disabled on the Confirmation page after removing those applicable products from the cart
- Updated all references of the Vendor to reflect Provider

Process Refinement

- Now have the ability to process cancelled orders when initiated from the Vendor
 - Currently a Lender will request via the notes but in a later enhancement there will be the ability for a Lender to submit, and potentially, cancel an order as self-service
- Addressed bug ticket related to when we capture and display the Provider order id
- Implemented ability for the OMS to receive subsequent completed order notifications to overcome Errors due to order validations
- Addressed bug ticket where the Address 2 was being set to "undefined" as a default value when not provided

Products



FirstClose FOULTY

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- Updated the following products to reference support@firstclose.com in the contact info
 - FirstClose eValuation
 - FirstClose TCR
 - Quantarium AVM
 - Quantarium PDR
- Onboarded the following products
 - Applied Valuation Services FNMA 1004 Appraisal
 - Included the creation of new order and deliverable mapping templates
 - Clear Capital Property Condition Report
 - CoreLogic Legal & Vesting
 - First American Data Tree Property Report
 - Lereta Life of Loan Flood Certificate
 - ProxyPics Property Condition Report
 - ServiceLink Life of Loan Flood Certificate
 - VerosValue 1-VeroValue AVM
 - VerosValue 3-VV_Preferred AVM
 - VerosValue Property Condition Report
 - WeGoLook Property Condition Report
- Completed minor product detail updates to a few products
- Completed updates for the AVS FNMA 1004 product
- Addressed bug ticket related to certain products, including product updates, not being reflected accurately across all environments

Order Notes

- Addressed bug ticket to update the order id value when creating Salesforce cases
- Updated display for documents with long names when sending and viewing attachments
- Addressed bug ticket to update the display after submitting a case to FirstClose Support
- Addressed bug ticket which prevented the ability to send and receive file attachments
- Updated all references of the Vendor to reflect Provider

Onboarding



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- Onboarded the following Lenders onto the Production environment
 - 1st Security Bank
 - Altoona First Savings Bank
 - Mascoma Bank
- Onboarded Rogue Credit Union onto the UAT environment
- Onboarded Rogue Credit Union onto the Prod environment

Tech

- Implemented a process for migrating products to each environment
- Reviewed and analyzed options for FE refactor
- Updated the current version of the OMS Console to begin using
- Continued analysis of MeridianLink integration
- Deployed the current version of the OMS Console to Production
- Completed the discovery for the MeridianLink integration
- Reviewed and implemented distributed tracing to track requests across different systems/microservices
- Deprecated unused APIs

